



13th January 2021

Dear Parent/Carer,

You may have seen in the media that the Government has launched a scheme to support families who struggle with poor internet connectivity or access. The scheme temporarily increases data allowances for mobile phone users on certain networks. This is so that children can access remote education while their face-to-face education is disrupted. Having access to the internet via a mobile phone would allow students to access Google Classroom and to watch live or recorded lessons.

The scheme is currently available to children and young people who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

It is currently available to customers on the following networks:

- Three
- Smarty
- Virgin Mobile - pay monthly customers only
- EE
- Tesco Mobile - pay monthly customers only
- Sky Mobile - pay monthly customers only
- O2
- Vodafone

If you think that this scheme would support your child to have access to the online learning resources we are providing then please contact m.rice@stclementshigh.org.uk with the following information:

- The name and tutor group of your child
- The name of the account holder
- The number of the mobile device
- The mobile network of that device (for example Three)
- If the mobile is a pay as you go or monthly contract

We will submit this information through the government's online service and they will then pass this information on to the network provider (please see the DfE privacy statement below). Once the network provider has processed a data increase, they'll send a text message to the account holder.

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

Please do not hesitate to contact us if you have any questions about this, or any other aspect of remote learning.

Yours faithfully



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Headteacher



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